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# The Monthly Journal of the American Hacker Volume 4. Number 6 June, 1987 S2 Volume 7. Number 6 June, 1987 June, 1987 S2 Volume 7. Number 6 June, 1987 June, 1987 S2 Volume 7. Number 6 June, 1987 Ju

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### UPPERHAND

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Or oall us via 2600 (516) 751-2600

June, 1987

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month. It certainly won't be our last. held in New York City earlier this Our first ever public get-together was

why we'll be back on future Friday afternoons. our readers and get "real-time" feedback is something we don't take lightly. That's The opportunity to talk with some of

Center in New York Fridays at 5. Otherwise look for us in the Citicorp don't know yet. Look for specifics in the Philadelphia. Just where exactly we togethers will happen nearly every week July issue or call the office after July 1st well. On Friday, July 31, we'll be in we will be stopping in other places as While our New York City get-

for the trouble. We had quite an interesting group—crossing nearly all from across the country. We thank them Our just meeting literally drew people

> females, though. Why is that anyway? age and ethnic groups. Not too many

write or call us and tell us what kind of 335 01 equipment you have and what you'd like the world. If you'd like to run a BBS. open in other parts of the country and around here-what we need to know an abundance of software and sysops serving as a network. We seem to have from the rest of our readers is what's boards across the country, possibly in the process of looking for bulletin Sector is no longer in existence, we are also talked about. Since the Private There is a task force working on that. holes seems to be on everyone's mind attracting some curious onlookers, we The future of 2600 bulletin boards was to store back issues without loose-leaf discussed some important matters. How Besides getting a few new writers and

### STAFFBOX

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# ALLNET:

carrier, without my consent!!! I ended up with Allnet as my primary for promotional creativity over at Allnet: April must have surely been a good month designate Allnet as their primary carrier deceiving-the friend would need to recall, this pyramid scheme was a wee bit for Allnet's equal access service. If you credit if they persuaded a friend to sign up Allnet would give customers five bucks A feature in April's 2600 noted that

accounting easier. At random, I chose evenings. Since these calls would be until I had received my MCI Cards (TM). Allnet. This was to be a stopgap measure reimbursed by my company. I decided to use another long distance carrier to make the phone talking to clients, etc., in the job requirement is to spend some time on after I had started a new job. Part of my This tale begins in February, shortly

often delayed by several months.) interesting to note that this billing cycle is wish to reach. The local Bell company have an account with this carrier. It's also would then bill you in the event you didn't secondary carrier) plus the number you being the identification code of the carrier, i.e., not your primary carrier, all you would need do is dial 10XXX (XXX you want to make calls on a secondary (Remember that with equal access, it

> with Alinet as my primary carrier. she mention anything about setting me up mormation she asked for. At no time did affiliation. Thus convinced, I gave her the quicker—so I asked her to recite some of request-they wanted to get their funds the numbers I dialed to prove her bill me. It sounded like a reasonable instead of letting my local Bell company address so Allnet would bill me directly, who claimed she was from Allnet, saying of Allnet calls, I got a call from someone that her records indicated I had been using Allnet, and would I give her my name and A few weeks after I had made a bunch

me over to Alinet, so naturally there was no one in customer service had switched The fellow who finally answered said that and was put on hold for about 20 minutes back!!! Of course, I called their number bizillion points as I read. I wanted Sprint telt my blood pressure rise about fifty "suggestions for improving our service." I 800-982-4422, for questions, changes and customer...." and a load of other listed a toll free customer service number. diplomatic rubbish from Allnet's Director benefits ... You are a highly valued Alinet Long Distance Service, You now have the form letter: "Welcome to Allnet 'Dial-I Customer Service, Elaine Delves, It A few days later, my postman delivered But that is precisely what happened.

# A Horror Story

absolutely nothing he could do to remedy Alinet office on 215-567-8080. the situation. He suggested I call my local

and promised-promised that I'd get connected back to Sprint within a couple because he said he'd look in to the matter me five bucks for the change. My plight my local Bell company to make those back to Sprint, and that I would not call surreptitiously) connected me to their must have really hit home with him thing, not to mention that they'd charge arrangements due to the principle of the thought only backers and the folks in the Philadelphia office, listened to my story. network, and I wanted to be reconnected National Security Council acted some sort of big shot in Allnet's That Allect had surreptitiously (and you Bennett Kolber, who is apparently

Unfortunately, he did not define the

spoke with Steve Edmonds, who also expeditions manner. I got nowhere. I then term "couple." seemed sincerely disturbed by my times to try to resolve the affair in an I had spoken with him a "couple" of

situation. I thought my fortunes would

My fortunes stayed the same.

company, okay, there's no way, okay, that would have to call my local Bell company don't represent Sprint, okay, or your said something like this: "I'm sorry, okay, problem inmediately. After waiting arrange to be disconnected from Allnet He really did talk that way.) In short, I we can switch you back, okay, to Sprint." get this matter resolved. But since I, okay, that it's taken us, okay, so long, okay, to week, I called again. And again. He finally job, he said, but he would rectify my shot named Bill Love. He was new on the Now I was mad. I spoke to a bigger big

my local Bell company had the problem fixed in one live-minute phone call. and deduct the \$5 charge from my bill. clowns over a month to tell me that they to go out of its way to make me feel damn were indeed powerless to satisfy me, but this century, if I can help it. It took these problems with a company that asserts that sure that I won't do business with them in am "a highly valued customer" but seems There have got to be serious interna-

# paging for free

be used without charge! but decide against it because of the cast? Well, in many areas the local voice-paging system can Did you ever want a beeper or paging service

by broadcasting all paging traffic on the same system works. Many value paging systems work call when they want to reach him through his same radio frequency but each one has an audio Mriz. All pagers on that system are tuned to the radio frequency in the VHF band around 150 local or toll-free phone number that people should tones. Every subscriber is assigned a different tone decoder tuned to a unique sequence of audio First, a brief description of how a voice-paging

> hears a tone which prompts him to start his pager. When that number is dialed, the caller message is then temporantly stored in an audio verbal message. This is limited to a few seconds message which triggers the appropriate paging tone sequence is broadcast just prior to the voice bed-length message is over same frequency. The pager times out after the ntended for him and not eyeryone else's on that pooliver so the subscriber only hears messages being routed to the paging transmitter. A unique tape butter or a digital memory subsystem before atter which another tone cuts him off. This voice

A couple of years ago while listening to the (continued on page 21)



B. 20	i e (Coin 2) (AN L i COL RET CA e n TM f T CA y POS RLS	M B Cw	SES INT (Outgoing trunk) DA RÉR SWB OGT F	(Ticket Box)
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## 100-B TSPS Console Layout

Abbreviations in upper and lower case are lamps only Abbreviations in lower case are non-illuminated keys Abbreviations in capital letters are illuminated keys

### and The Legion of Doom by The Marauder

are primarily social engineering applications. The description, and use of the keys found on the more you know about operators and their jobs. just wanting to know about the TSPS Console) standard AT&T 100-B TSPS Console. Possible uses for the information contained herein (besides for In this article we will discuss the basic layout,

tayout. While there may be additional or different the more you can get them to do things for you... Above is the standard AT&T 100-8 console

MF (multi-frequency) tones. When a TSO keys in various numeric codes recognized by the TSPS etc.) but as a multi-purpose tool for entering exactly what it is. The TSPS Operator (T\$0) uses laid out into what resembles a keypad, which is right hand comer you will notice the numbers 0-9 software itself. Routing information applied onto information (phone numbers, inward routings this keypad for keying in not only routing resemble the above layout closely. In the lower keys on the various consoles, they will generally the trunks from the TSPS position is done using

# A HACKER'S GUIDE TO THE TSPS CONSULE

KP+ Information digits until the ST (start) key is pressed, at which time it plays the buffered spaced sequence. So if you were somehow able KP+into digits+ST onto the trunk in a uniformly standard touch tone telephone (or home-made would not sound like someone placing a call on a to listen in on a TSO actually routing a call, it blue box), but more like someone pressing a deviations of this standard (This "loose" network in most cases is quite tolerant to tones are a network-wide standard, although the The duration of the tone and space between the the tones would be MF tones, not touch tones "redial key" on a touch-tone phone, except that signalling with our blue boxes). tolerance is what allows us to simulate in-band

will see the ticket box. This box has 4 slots marked is used for manually filled out trouble and/or time New, Cancel, Scratch, and Completed. I believe this equipment failure the tickets are presumably tickets are a thing of the past, however in case of available. The TSO would manually fill out a tickets. As far as I know, manually filled time out of her LAN (Local Area Network -- or the area whereas to report trouble with a number in her directly served by her particular TSPS position). trouble ticket to report trouble reaching a number (utilizing the KP-TRBL (Trouble) key) to LAN she would simply key in a trouble code At the upper left hand side of the diagram you

display timing information (hours, minutes, certain keys on the console, and is used to automatically place a trouble report. display. The display works in conjunction with seconds), cost per minute, calling number meanings when resulting from certain procedures (dark). Both of these states have different either displaying digits or displaying nothing The console display can be in one of two states. ANI); numbers called, and various special codes. identification (what most people refer to as TSPS illuminated (dark), illuminated, or flashing. attempted by a TSO. Lighted keys and lamps on different things under different conditions. Again, the state of a lamp/lamp-key means the console can be in one of three states; not To the right of the Ticket box you will see the

Below the Ticket box you will see a row of 5

(Verify). These are various special purpose keys used by TSPS that have no real "grouping" unlike the other "key groups". These are:

on that call is scrambled to the TSO, and despite progress, although any conversation taking place verify (listen in) on a telephone call that is in conjunction with the keypad, it allows the TSO to (VFY)—Verify, illuminated key. Used in popular belief the scrambling process is done at verification trunk from a non-TSPS position, the conversation would not be scrambled. you were to somehow gain access to the console level, and not on the trunk level. If

overseas call completion through an Overseas also allows the TSO to key in more than 10 digits (OVR SES)—Overseas, illuminated key. Used in (SCN)—Screen, illuminated key. Lights to notify (standard POTS) for IDDD call completion. Tall Completion Center/Server (1000). I believe it

causes the code to show on display, and it's up to only, 93-special billing). Depressing this key screening code (for example, 74=collect calls code. (For instance, prison phones have something torbidden by his associated screening meaning to the customer if he/she is attempting the TSO to decipher the code and explain its the TSO that an incoming call has an associated collect calls only). screening code of 74, allowing them to place

(INW)—Inward, illuminated key. Lights to notify operators are actually TSPS operators with their Operator", therefore she answers by pressing the key and saying, "Inward", In most cases inward the TSO that the incoming call is "Operator to

inward lamps lit. causes an audible "beep" to be applied to the line. verification is being done. Pressing this key interrupt a call in progress while a line key. Used in conjunction with the VFY key to roughly 30 seconds), allowing the TSO to talk to and de-activates the console scrambling (for (EMR INT)—Emergency Interrupt, illuminated abuse/misuse will set off alarms. via various security and maintenance TTY's. Any key and the VFY key, is constantly kept track of the parties being verified interrupted. Use of this

see three groups of lamps/keys labeled "Non-To the right of the above set of keys you will

(continued on page 15)

June, 1987

More Telenet Addresses

really depend on the privacy of their widespread, cellular phone users can i direction, but until this becomes data transmission at 300, 1200, and 2400 this represents a step in the right bits per second. Scanner users will only hear a hissing if they attempt to listen in digital encryption algorithm, offering Security Agency. It uses a proprietary has been approved by the National user, however, must buy the AT&T cellular encryption. The cellular phone Atlantic offers central switch based 1620E encryption device (\$2,550), which Washington and Baltimore area, Bell Atlantic Mobile Systems. In the cellular company does this -Bell

normal phone lines. So far, only one central switch before being passed to the and decrypt the call when it gets to their phone companies should provide this, link, it seems obvious that the cellular

### Violations

alleged to engage in tilegal cellular the FCC, Metroplex Telephone interception. In a complaint filed with the new cellular privacy laws is now An outspoken corporate supporter of

> and said that its competitor has been inaccurate picture of interception lay SBMS "presents a totally contused a transmissions." Metroplex replied th caught with its hands in the cookie Communications Act (which prohib contended that Section 705 of the "does not apply to cellular data unauthorized use of radio transmiss received "noncommunicative" and SBMS also termed the cellular signs provide the communications service laws to protect communications pri available scanning equipment are regardless of the technology used to Congressional testimony it argued intercepted by the use of readily protectible," even though in own or another's benefit." SBMS s and "has not used the information that "transmissions that may be "obtain an estimate of its market st SBMS admitted that it monitored competitive benefit. In its response Metroplex transmissions, but only competitor in Dallas, Southwester Metroplex network for its own monitoring data transmissions of Mobile Systems (SBMS), engages "deliberate commercial spying"

encryption gear at both ends of the call Since the area of concern is the cellular

scheme. However, one then has to buy data stream through a DES encryption to digitalizing the voice and passing the even understand inverted conversations) and invertit—with training, one can

inverters (which take the voice signal wireline). These range from mere audio conversations (both cellular and normal the market that encrypt telephone encryption. There are many products on

cellular phone calls. The more logical flimsy legal barrier to eavesdropping on

Act (see the April column) provides a The passage of the Electronic Privacy

response to cavesdropping would be

Predictions

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cellular market "just shy of \$1.5 billion year by then, yielding a total 1989 amounting to \$506 million. Usage revenues will amount to \$984 million a in a news release. The report predicts reach \$10,000 by the end of the decade that shipments of mobile phones will in spite of acknowledged pitfalls as high subscriber costs and some poor optimistic scenario is drawn for Europe subscribers from the 240,000 using the reception quality." the research firm said service at the end of 1985, "This in the number of European cellular and Sullivan projects a sixtoid increase A market research report by Frost

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# letters, po box 99

Could you explain just exactly what short code that was shortly hacked out. on ESS-5 it is busied out. that was, and/or how it worked? Now and listen to anything on that line dial 930. If I fused two lines together we could simply pick up the phone and crossbar in the 694 and 695 exchange you could enter a phone number after a When we in Grand Blanc, MI had

simply hasn't been presented. rumoured to exist, but conclusive proof you've mentioned have long been if anyone out there has knowledge on about it. Numbers such as the one the subject, we'd be most happy to hear We don't know what it was you did, but Silicon Rat and the Mice

In Reply

Dear 2600:

complaints are: Our response to some of his and privacy reinforces this suspicion. reviewer's agenda. The reviewer's III were valid. However, the review ATM III in the February issue of 2600. A hppant attitude about our freedoms distortions that I must question the contains so many gross and unfair lew of the comments made about ATM This letter is to reply to your review of

publication available to the general pages long. ATM III is one of a kindthis info is not found in any other info in 18 pages than many books 100+ concisely written and contains more readable. ATM III is compactly and national publications. It is very III is 75 percent of elite type, and is larger than the print used in many The size of the print used in ATM

NP-155 copier. Some variations in quality may exist, but to make a blanket (2) ATM III is reproduced on a Canon

> publications when important new of copies so that we can update exaggeration! A copier allows us to badly xeroxed pages is a gross information arrives. economically make a smaller number tatement that ATM III consists of 18

night depository crimes, and one to summarizes 31 news articles. nothing to do with ATM fraud. ATM /// gross distortion made is the reviewer's fraud, one to ATM networking, one to these, 28 relate to ATM and debit does not contain "cartoons". Another PAC contributions clippings provided in ATM /// have assection that most of the newspaper (3) AIM III has one "cartoon" and

depth security analysis of ATMs. And which, in itself, contains many, many specific info for future editions of AIM by way of feedback, it provides us more anyone to systematically make an in-ATM security insights: And it permits three-page feedback questionnaire, (4) This review badly glosses over the

seriousness of the work because they threat to average, law-abiding citizens. make it clear that AIMs are a serious percent are not. They add to the grave. About 75 percent of the our freedoms and privacy as extremely regard the impact of EFT devices upon taining reading" to him, many people statement, "ominous risks to our ravings" are favorable. About 25 readoms and privacy" was "enterpedback we receive regarding these (5) While the reviewer felt that my

own, unique ATM publication at a \$20. If anyone wants to produce his lower price, he's certainly entitled to do (6) The current price of ATM III is

alraid to publish anything on ATMs goes into our publications is contributed by readers. We are not (7) 90+ percent of the material that

# middle island, ny 11953-0099

shocking. But only if we can obtain that are what you make of them! into. We are working on ATM IV. Please no matter how lengthy, detailed contribute into to it. Our publications

President, Consumertronics Alamogordo, NM 88310 P.O. Drawer 537

Military Madness

Dear 2600:

confiscated by the military. Apparently mind the lack of an envelope. I do like they feet 2600 is safe to read, so I don't the new format. recently ordered a book that was

Computer. I lost money on TAP. Thanks for the info on TAP and

brew. Any suggestions? Z-80 and have started on a robot), but architecture (I built a home-brew using am fairly competent on computer d like to build a modem for my nomecan't find telecommunications stuff d like to see more hardware info.

yield quick results. And they're free to subscribers. Ads in the 2600 Marketplace usually

More Publications

unexpurgated version of his payphone Mark Tobias and printing an appreciated. (How about contacting which you receive would be Magazine and no doubt many others Ace, Monitoring Times, Pay Phone and subscription/sample copy print a list of recommended readings in Information for magazines like The local newsstand or library. Addresses but are usually unobtainable at my publications that seem interesting and a future issue. You often refer to related to the into/telecom enthusiast, As an avid info junkie, I suggest you

Llook forward to your reply. Best wishes from 216

> address is P.O. Box 42371, Houston, TX 77242. Let us know about any other Subscriptions are \$33 a year and their advertisements on payphones Brasstown, NC 28902, Payphone is \$15 a year and you can write to. ever encountered). Monitoring Times costs \$12 a year and their address is a great look at the exciting and good magazines out there. Grove Enterprises, PO Box 98, subversive world of radio. The Ace print lots of neat articles and Magazine is in its third year now. They PO Box 46199, Baton Rouge, LA 70895-46199 (tirst 10-digit zip we've he Ace and Monitoring Times provide

Additional Facts

Dear 2600:

might find useful: Security (page 21, April issue), here are What, and Where in Communications few additional facts your readers Regarding the mini-review of Who.

convenience was a bit steep—\$175. shows), but the price for this any of the comsec conventions or trade available trade journals, or attending various aspects of communications a glossary of communications terms, explaining commonly-used acronyms. have learned by reading easily. it contained nothing that you couldn't security. It's nice to have all that and some introductory articles about information in one place (even though compilation of information from security-related products, along with a manufacturers brochures about selected bibliography", a section (1) The 1981 edition was mostly a

NTIA-CR-80-9, "Users" [sic] Guide, Voice and Data Communications Administration Contractor Report, # Telecommunications and Information Uncle. It first appeared as a National minor revision of a study first done for (2) The above book was actually a

(continued on page 18)

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originated from Hotel originated DDD calls. The TSPS also receives the room number the call is being ights on direct-dialed coin calls that are sent to that have limited DDD features). "Coin 1" lamp otherwise direct-dialable call (in some rural areas caller requires TSPS assistance in placing an (Stu) "Non-coin" lamp lights when a non-coin common to each of the three groups. These are: incoming calls. There are three lamps that are condition of these lamps to identify the status of coin". "Coin I", and "Hotel". The TSO utilizes the ISPS for payment collection. "Hotel" lights on

the "non-coin" group to light, etc.) residential phone would cause the "0+" lamp in payphone, this would cause the "0+" lamp in the to-person (operator assisted) call from a originated by a customer dialing a "0+telephone number" for an operator assisted call in each of coin" group to light, one placed from a (Example: if a customer were to place a "personthe three groups (coin, non-coin, hotel/motel) (0+) Lights to signify that the incoming call was

categories (non-coin, coin, hotel/motel). simply dialing 0 (zero), in each of the three incoming call was originated by a customer (0-)—aka "Dial Zero". Lights to signify that the

deposit the full charge at the completion of the the TSPS operator when a customer requests a shows up in the coin group only. It's depressed by post pay" call from a payphone, allowing him to PST PAY)-Post Pay, illuminated key. This

positions I have spoken with don't either.

operator assistance. switchhook during a call in progress, requesting group only. I believe this lamp lights to inform the (Tm)-Tone, lamp. This shows up in the coin ISO that a coin customer has flashed his/her

notel-originated calls. (681)—Guest, illuminated key. This lights on all

as follows: various outgoing trunk groups. The keys are used frunks". TSPS utilizes this group of keys to select left you will see a row of keys labled "Butgeling Below the above rows of keys and to the far

assistance group. Used by TS0 to place calls to the directory (R&R) — Rate and Route, illuminated key: Used (M)—Directory Assistance, illuminated key

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2600

calling another operator.) note: This has just been phased out. TSPS is found at KP+800+141+1212+ST: (Editor's Rate and Route position known to all you boxers to place calls to rate and route. The Universal operators can now get this information without

although I have no evidence of this. this key is used to reach a cord-board position. (06T)—Outgoing Trunk, illuminated key SWB) - Switchboard, illuminated key. I believe

and line handling. group labeled "Ring". These keys are utilized by ISPS to activate special purpose ring teatures special purpose calls (such as linward), etc. To the right of this row of keys you will find the

to be used to place operator assisted calls, Depressed by the TSD to select an outgoing trunk

originating party loses his connection. holding the forward line in the event that the (SO to ring the originating party's line while BAK)—Ring Back, illuminated key. Used by the

don't understand its full potential and most available but a message is left anyway. I really to-person calls where the called party is not special operator call back situations on person-CALL BAIK)—Call Back, illuminated key, Used in (PWD) — Ring Forward, illuminated Key. Exactly the opposite of ring back.

don't pay we'll bill the called party..."). customer into making the proper deposit ("If you more money is needed at the completion of a TSO the coin station back and attempt to frighten the (Chy Due) — lamp. Lights to inform the TSO that minute period (in being number of minutes entered assisted coin call. The usual procedure is to ring via the KP NFV key at the origination of the call) the TSPS to notify caller of expiration of initial n Toll Service) originated calls and lights to inform My)—lamp. Used in Non-ACTS (Automatic Coin T&C)—Time and Charges, illuminated key

coin, coin—see above). If the calling party is conditions show up as a "0+" call (hotel, noncaller or an incoming caller that was jourted to by TSPS to determine the status of an incoming Identification) Failure" (ANIF) Both cal TSPS due to an "ANI (Automatic Number (Kay Clg) — Key Calling, lamp. This lamp is used "Operator Number Identification" (DNI) marked

(continued on next page,

TO TSPS

marked as "ONI Required" the appropriate "0+" lamp will light, and the "Key Calling" lamp will be lit steady. If the incoming call was due to an ANIF, the "0+" lamp will be lit, and the "Key Calling" lamp will be lit and flashing

Directly to the right of the "Ring" group of keys you will find the "Release" set of keys. These two illuminated keys allow the TSO to selectively release (disconnect from) either the calling or called parties by pressing either the "Release Back" (BMK), or "Release Forward" (PWD) key respectively.

To the right of the release set, you will see a group of four keys with no particular "group designation". These again are various multi-purpose keys that do the following:

(\$R) — Service (assistance) Required, illuminated key. Pressed by the TSO to forward the calling party to a supervisory console (i.e. irate oustomers demanding supervisor). It can also be used if the TSO is confused and needs assistance.

(MB)—Make Busy, illuminated key. Used to "busy out" the console, lights when pressed. The console will not take any incoming calls until it is pressed again. (This is useful when gabbing doing naits, or filling out time/trouble tickets.)
(MI)—Maintenance, lamp. This lamp illuminates to warn the TSO that her console has been placed into remote maintenance/testing mode. A flashing MINC lamp indicates a faulty console (PT)—Position Transfer, illuminated key. A TSO depresses this key to transfer the call in progress from her console (position) to another console.

Below the "Outgoing Trurk" keygroup, you will see a lamp marked "Ow" — Call Waiting. This lamp lights on every active console to inform the TSO that there are incoming calls waiting.

To the far right of the "Cw" lamp, you will find the AMA group of keys, broken into two subgroups, which are "Station" and "Parann". A complete description of each key in this group would require more room than is available here Basically these keys are used in conjunction with the "KP" and "AMA Timing" groups of keys (see below), for attaching the appropriate class of charge to the call being originated. The keys in the "Station" sub-class from left to right are "Paid" (PA), which is used to attach a "Station".

the sake of this article. All keys in this group are conditions, the above definitions are suitable for can take on different meanings under different unavailable. Although all the keys in this group a person-to-person call where the called party is attach a 'Person-to-Person' rate of charge. The those in the "Station-to-Station" group only they group of AMA keys. Their uses are identical to operator assistance in completing a call. Below you have trouble dialing a number and require attaches a 000 class of charge in cases where procedures and "Direct Distance Dialing" (DDD). calls. "Auto Collect" (AT CT), used in coin billing and "Special Called" (\$P 00) which are both used Station" Collect Call, "Special Calling" (SP C6) charge, "Collect" (CL) to attach "Station-toin "Special" Station-to-Station billing to-Station originaling caller paid class of lluminated keys. procedures, such as third party, or credit card this row of keys you will find the "Person" sub-No AMA" key is pressed to eliminate a charge for

Below the "Cw" lamp you will find two keys under the heading "Coin 2". Their uses on "coin originated" (payphone) calls are: "Coin Collect" (COIL)—which causes the payphone to collect coins, and the "Coin Return" (RET), which causes it to return a coin. Both are illuminated keys.

To the right of the "Coin 2" group, you will find the "AMA Timing" group. These keys are used in conjunction with the "AMA", and "KP" groups

(CA TM6)—Cancel Timing, illuminated key, Cancels AMA trining charges and also allows the TSO to charge the class of charge on a call. (ST TM6)—Start Timing, illuminated key, Used to start AMA trining after the appropriate class of charge has been entered, and the calling party has reached the called party in person to person has reached the called party in person to person.

the destination ring has been established).

(CA CAL)—Cancel Call, illuminated key, Used in conjunction with the Cancel Timing key to Cancel a call and mark a "non-completed" call on the AMA tapes (such as a person-to-person call where the called party is not available).

calls (or in station-to-station DDD calls, when

(REC MS6)—Record (AMA) Message, illuminated key. Used at the completion (meaning calling and called party are done)

talking); to record the time of the call and the appropriate class of charge onto the AMA tapes and to release their forward connection.

To the right of the AMA timing group you will see three columns of four buttons under the heading of "Loop Control". These allow the TSO to access any of the three loops available to her for placing calls. The keys have identical meaning in each set. They are used in the following marrier: (CL6)—Calling Party, lamp. Lights to signify person on said loop is a calling party.

(CLD)—Called Party, lamp. Lights to signify that person on loop is a called party.

(NLD)—Hold, illuminated key. Places a loop into a hold state. The calling and called party can tak to each other, and AMA timing can be started. The call is held at the console.

(ACS) — Access, illuminated key. Used by the TSO to initially access a loop. Pressing this key selects an outgoing loop, and readies the console for placing a call onto it. It is also used to allow the TSO back into a loop or loops in a hold state.

To the right of the loop control group you will see the 'Keppulse Key' group. These keys are pressed by the TSO to initialize the keypad parser into the proper mode for entering information, which is completed/entered by pressing the ST key (to the right of keypad). Their uses are as follows:

(KP T8)—KP Trouble, illuminated key, Used to enter various TSO-encountered trouble codes such as noisy line, customer(s) were cut off, couldn't complete call, etc. I believe the format for entering a trouble code is as follows: "KP TBL + TC + NTE + CN + ST" where KP TBL is the KP Trouble Key, TC is the 2 Digit trouble code, NTE is the number of times trouble was encountered (1 Digit). CN is the caller's phone number, and ST is the start key. A record of the trouble is made on the AMA tapes and the calling party is usually given credit.

(KP RT)—KP Rate, illuminated key, Used to enter and display rate (charge) information, Can also be used to display rate information at a customer request.

(KP H0)—KP Hatel, illuminated key. Used for manually entering a verbally requested room number on hotel /motel originated calls.

(KP NY)—KP Notify, illuminated key. Used for

entering time in minutes on a non-ACTS originated Coin call. When entered time duration is up, it causes the NFY lamp (see above) to flash.

(KP \$P)—KP Special, illuminated key. Used for entering special numbers such as credit card ID's and third party billing numbers. It causes TSPS software to automatically query the BVA (Billing Validation) database to check the validity of the number or credit card and will flash if billing to an illegal card or number is attempted.

(KP BK)—KP Back, illuminated key, Used in entering the calling number in ANI failures (ANIF), and ONI (Operator Number Identification) required situations.

(KP FB)—KP Forward, illuminated key. This is the most commonly used KP key. It's used to enter the called party's number on all TS0-assisted calls. Pressing the ST (start) key causes the entered number to be applied onto the accessed trunks in MF tones.

(\$T)—Start, illuminated key (found to the right of the keypad). Used in completing all KP+number sequences listed above.

Below the "Coin 2" set of keys you will see the (PDS RLS)—Position Release key. This key is used by the TSO to release her position from the call. She would hit POS RLS after completing a call, and also to release a person calling to ask her questions and not actually requesting that a call be placed (name/place requests, etc.)

Below the Position Release key you will see a set of 5 keys labeled "Display Control". These keys are used to make the console display show assorted information. Their use is as follows: (tim)—Time, unlighted key. Displays time of day in military format.

(chg min)—Charge per Mirute, unlighted key. Displays the charge per minute on a call in progress.

(CLG NUM)—Calling Number, illuminated key Displays the number of the calling party.
(CLD NUM)—Called Number, illuminated key, Displays the number of the called party.

(SPL NUM) — Special Number, illuminated key. Displays various special numbers such as Calling Card numbers and third party billed numbers. Use

(continued on page 20)

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character authorization code (these change quarterly). call, but you will need a special 8 calling the local Autovon switchboard you can also place an off-net to off-net addition to providing a uniform dialing armed services was operating. In eliminate the high cost of the ("commercial")phone numbers. By Autovon allows off-net calls to other plan for DoD installations worldwide, redundant networks that each of the conceived by DoD in the early sixties to The AUTOmated VOice Network was

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by a one second pause. This usually which is a 3 to 4 second ring followed switchboard using "Priority" or higher When you call another Autovon Autovon switch telling you that the succeeds in getting Emma's attention precedence you hear a "Priority ring, available on the line you're using one of these precedence keys on a precedence you selected is not get a recorded announcement from the normal ("Routine") Autovon line you'll keywords and brass balls. If you dial anything higher will require special don't object to giving you a "Priority" or number: O for "Priority". C for dialing the precedence before the select a higher precedence by pressing wire") or the Autovon operator can "Immediate" trunk, but asking for the touch-tone pad. This is done by with their endless jabbering, a "Flash Override". Autovon operators one of the keys in the fourth column of A very select few Autovon lines ("4bound paper pushers clog the network But since all the Washington deskmay place "Routine" precedence calls "Immediate", B for "Flash" and A for "Routine" call frequently gets blocked. the distant switchboard.

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see a "bio" piece done on him, similar and was delighted by the poem about to the one done recently on TAP. Captain Crunch. In fact, I would like to I received the March issue of 2600

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